Traveling Exhibitions Cash Cow or Monkey on Our Backs?

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RESEARCH-BASED MUSEUM INNOVATION



Cash Cow

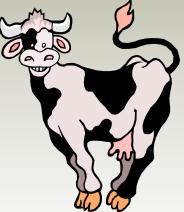
- Increased earned revenue from admissions and ancillary products
- New audiences
- New members
- New partnerships
- PR/media opportunities
- Function rentals



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Cash Cow

Positive perception of the Institution
Volunteers enjoy new challenges
A successful exhibit energizes staff and the institution



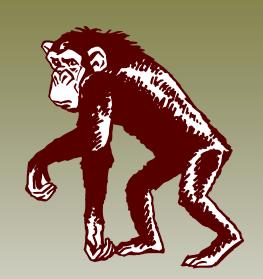
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Monkey on Our Back

 Organizational stress Stress on staff Fit with mission Money loser



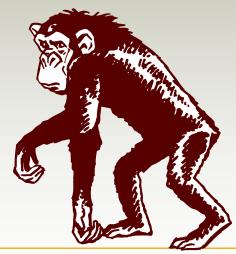
- Media/public criticism of controversial or entertainment topics
- Effect on other programs

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Monkey on Our Back

- Public expectations to visit only when new exhibits happen
- Staff and volunteers invest in becoming "experts" in a new topic that doesn't get used again





Economic Model for a Planned New Traveling Exhibition Center

Developed for the Royal Alberta Museum *Edmonton, Canada*

Presenter - Jeanie Stahl White Oak Institute White Oak Associates

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Museum Long-term Objectives

- Bring high-quality touring exhibitions to the Province of Alberta
- Achieve a balance between local/regional topics and "gateway to the world" exhibits
- Assist the community in developing exhibitions
- Generate increased earned revenue for the museum including
- Be known as a place where there is always something new happening



Study Objectives

- Develop a model for a new Traveling Exhibition Center for the Museum
- Determine facility requirements, size and layout
- Develop annual operating profile attendance, revenue and expenses
- Determine the level of endowment and/or support funds needed annually to support the TE Center



Methodology

- Conduct survey of industry users/producers
 - Survey conducted by ILE
- Review current operations at the Museum
- Review existing TE info plus data from previous surveys
- Utilize internal library and project data (WOA and ILE)



Survey Respondents

2005 Survey

◆ 27 Museums in U.S. and Canada

• All TE users and some also producers and distributors

Traveling exhibit spaces ranging from 1,200 to 19,000

- (1 museum complex 26,000 SF aggregate)
- Museum Types
 - 10 Sci. Ctrs, 6 NH, 4 General, 3 Children's, 3 Other, 1 Mix

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Respondents by TE Sq. Footage

<u># Respondents</u>	Sq. Footage
8	10,000 +
10	5 to < 10,000
9	0 - < 5,000

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Survey Responses

- It is an idiosyncratic field. There is little standardization among museums or traveling exhibitions.
- In practically every category, from changeover time to marketing investments, survey respondents showed a wide variety of answers, even among those grouped by size of TE SF.
- Only possible trend is a bump up in costs for TE spaces in the 10,000 SF range
 - Some costs declining as Sq. Footage increases (mktg, all costs)
 - Some costs increasing w. SF (lease fees, shipping)

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Survey Expense Categories

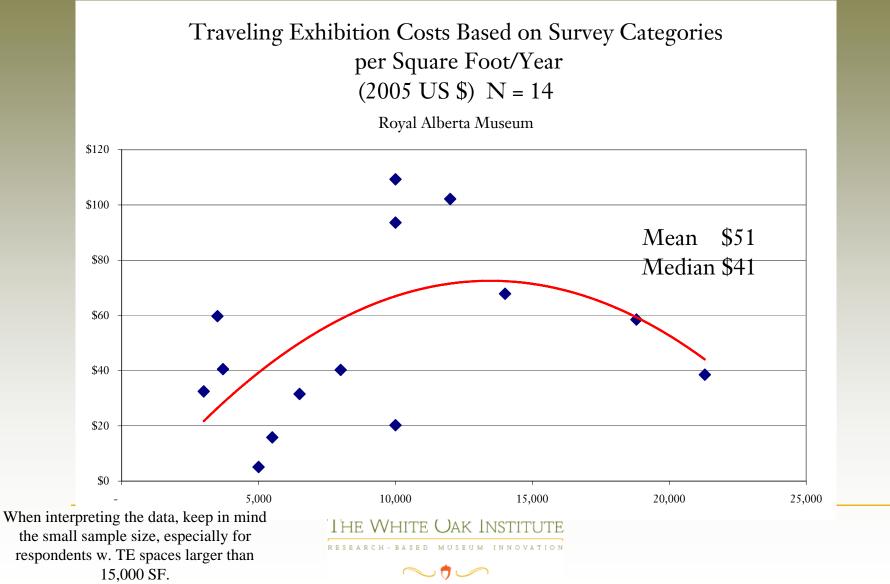
- Annual Lease Fee Budget
- Collateral Materials
- Shipping
- Space Prep
- Special Security
- Marketing

- Programs Materials
- Special Events
- Speakers/Performers
- Other
- Excluded Staff costs

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<u> Traveling Exhibition Costs</u>

2005 US \$



TE Total and Marketing/Ad Costs

2005 US\$

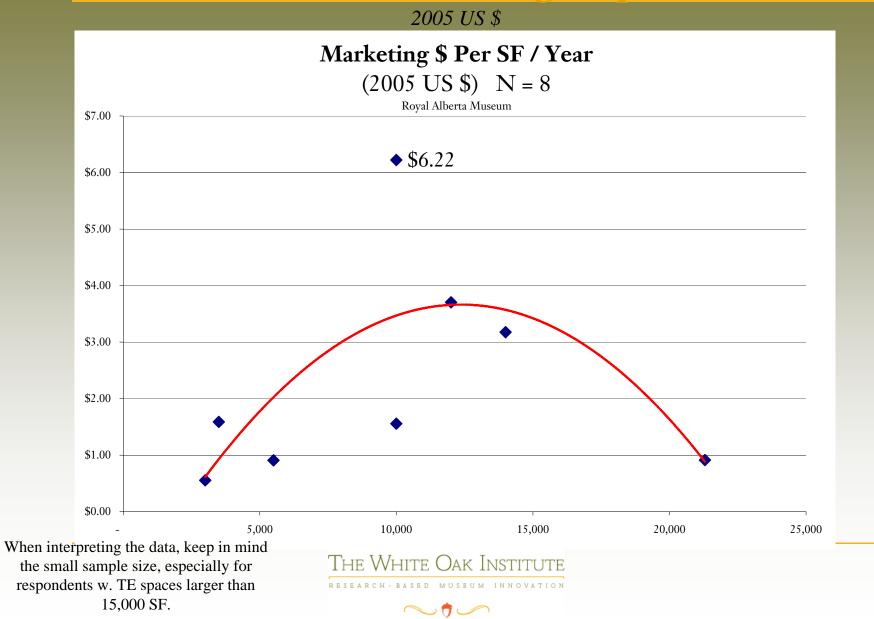
		<u>TE Total</u>	Mktg /Ad	Mktg/Ad %
	<u>SF Size</u>	<u>SF Costs/Yr+</u>	<u>SF Cost/Yr</u>	of <u>Costs</u>
Average	11,728	\$753,472	\$228,889	28%
Median	10,000	\$936,000	\$175,000	24%
Low	3,000	\$97,500	\$15,000	15%
High	26,250	\$1,275,000	\$560,000	51%

N=9 +Total costs are for survey categories only. Source: ILE Survey 2005 & White Oak Associates, Inc.

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Annual Marketing \$ per SF



Annual Marketing \$ per SF

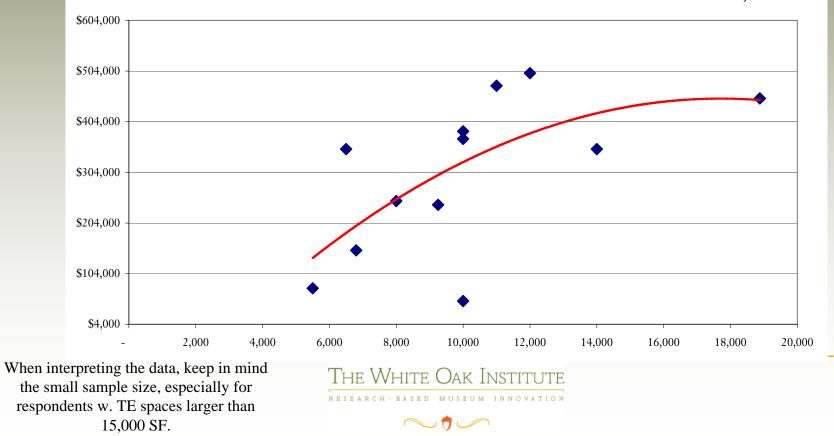
2005 US \$

Annual Lease Fee Budget for Museums w. TE 5500+ SF (Low - Mid Range)

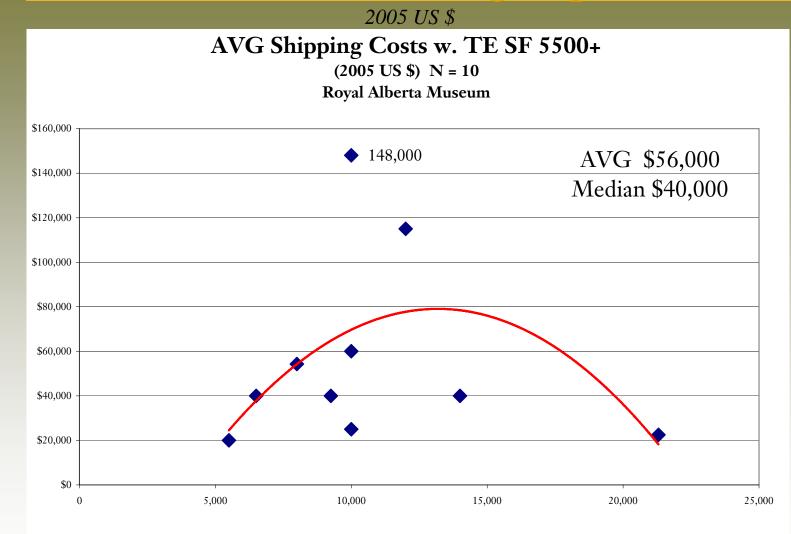
(2005 US) N = 12

Royal Alberta Museum

AVG \$304,000 Median \$350,000



Annual Marketing \$ per SF



When interpreting the data, keep in mind the small sample size, especially for respondents w. TE spaces larger than 15,000 SF.

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Scalable Model for a Traveling Exhibition Center

Developed for the Royal Alberta Museum *Edmonton, Canada*

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Assumptions

10,000 Net SF Sub-dividable Exhibition Center + 1600 SF Public Areas

- 5400 SF Gallery A (+1000 SF intro lobby)
- 3200 SF Gallery B
- 1400 SF Gallery C (+600 SF exit lobby)
- Regular Years and Blockbuster Years
- Some, but not all exhibits, with add-on ticket charge



Programming

- Assumes 9 months of programming, 3 mos. for changeovers
- Leased exhibitions (Up to 10,000 SF)
- Canadian traveling exhibitions from network of participating museums (4600 SF)
- ◆ Temporary exhibits produced in-house (4600 SF)
- Special summer-themed exhibit (4600 SF)
- Exhibits produced by local groups (1400 to 5400 SF)



Changing Exhibition Schedule

REGULAR YEAR				BLOCKBUSTER YEAR			
Lobby Gallery A 1000 5400	Gallery B 3200	Gallery C Exit 1400 600	Space Sq. Ft.	Lobby 1000	Gallery A 5400	Gallery B 3200	Gallery C Exit 1400 600
Travelling Exhibition R6 - A Changeover	In-House Exhibition (cont) R7 - BC				Changeover	Canadian Exhibition (cont) B4 BC	
Changeover			February		I IDIN' DIA		
Travelling Exhibition R1 - A			March	Local Exhibition B1 A			
	Changeover		April		Changeover		
Changeover	City Summer Theme Exhibit R2 - BC		May				
Travelling Exhibition R3 - A			June		Travelling Blockbuster Exhibition B2 - ABC		
			July				
			August				
Changeover	Changeover		September	Changeover			
Travelling Exhibition R6 - A	Canadian Exhibition R4 - B R5 - C	October					
		Exhibit Exh	November]	Travelling Exhibition B3 - A	Canadian Exhibition B4 - BC	
	In-House Exhibition R7 - BC		December				

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Revenue Categories

Based on attendance attributed to traveling exhibitions:

- Admissions (some w. up-charges)
- On-line reservation fees
- Audio guides
- Increase in memberships
- Increase revenues in store and café
- Satellite store
- Function rentals
- Opening events
- Lectures
- Additional programs



Expense Categories

Fixed Costs and Variable Costs

Staff costs

Non-staff costs

Administrative overhead

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Support Needs

Preliminary Findings:

- \$5 Million endowment generating \$250,000 / year
- Sponsorships
 - Regular year \$200,000
 - Blockbuster year \$250,000
- Two years of net income needed to show a surplus (includes staff, non-staff + OH costs)
 - Regular year loss
 - Blockbuster year \$600,000 +
 - Over two year period \$35,000

Recommendations:

- Increase endowment
- Trim programming and costs in "regular years"



Fixed Traveling Exhibition Costs

Cost per SF
Lease Fees
Transport/Storage
Insurance
Area Preparation/ Exhibit Enhancements

- Marketing & Advertising
- Collateral Materials
- Program Materials
- Travel & Entertainment
- Professional Services
- Other Exhibit Maintenance Costs

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Potential Future Survey

- Grant funding dependent
- Multi-year study
- Larger sample size
- Survey
 - Museum users and producers
 - Museum finance officers
 - Museum facility managers
 - Commercial producers and distributors
- Deliverables
 - Standard exhibition report (similar to AAM's General Facility Report)
 - TE Economic model template
 - Gallery and facility standards / specifications

